



PRODUCT QUALITY BULLETIN

#518



NAPA Oil Filter 7938 O-ring Differences

ISSUE SUMMARY:

The O-ring provided with Napa 7938 could be incorrect size. Please see below the wrong packaging on the left and the correct on the right.

REQUIRED ACTION:

If you find that any of the 7938 has the wrong O-rings in package, please dispose and request SDG90211K for a replacement O-ring pack. Please contact your sales representative to request this replacement.

	
<p style="text-align: center;">7938</p> <p style="text-align: center;">Incorrect O-ring</p> <p style="text-align: center;">O-ring 1 ID and Thickness - 3" x 3/16" O-ring 2 ID and Thickness - 0.6" x 3/32"</p>	<p style="text-align: center;">7938</p> <p style="text-align: center;">Correct O-ring</p> <p style="text-align: center;">O-ring 1 ID and Thickness - 3" x 3/32" O-ring 2 ID and Thickness - 0.6" x 3/32"</p>

QUESTIONS OR ASSISTANCE:

If you have any questions, please contact our product support team at 888-681-3769.

We apologize for any inconvenience and appreciate your prompt attention to this matter.